



STATE OF IOWA
MASTER AGREEMENT
 Contract Declaration and Execution

EFFECTIVE BEGIN DATE: 01-01-2009
 EXPIRATION DATE: 12-31-2009
 PAGE: 1 of 3

VENDOR:

Jupiterimages Corp
6000 N Forest Park Dr

Peoria, IL 61614
USA

VENDOR CONTACT:

Rob Klobnak
 PHONE: 309-688-8800 EXT:
 EMAIL: Rklobnak@jupiterimages.com

ISSUER:

JEANETTE CHUPP
 PHONE: 515-281-6288
 EMAIL: Jeanette.Chupp@iowa.gov

FOB FOB Dest, Freight Prepaid

Contract For: Health Education Materials

The parties agree to comply with the terms and conditions on the following attachments which are by this reference made a part of the Agreement.

Attachment 1: General Terms and Conditions for goods contracts posted at web-site:

http://das.gse.iowa.gov/terms_goods.pdf

Attachment 2: Contractor's Response to Competitive Bid 0709588004 of October 13, 2008, on file with the Iowa Dept. of Administrative Services, General Services Enterprise.

Health Education Images available by Subscription, as requested by the Iowa Dept. of Public Health.

- Web-Site: <http://www.jupiterimages.com>
- Payment Terms: Net 30 days
- FOB: Ship Point
- No minimum Order Requirement
- Customer Service: Josh Winkler
 - Phone 309-688-8800
 - E-Mail: Jwinkler@jupiterimages.com

Contract Administrator: Robert Klobnak .. Rklobnak@jupiterimages.com

RENEWAL OPTIONS

FROM 01-01-2010 TO 12-31-2010
 FROM 01-01-2011 TO 12-31-2011
 FROM 01-01-2012 TO 12-31-2012
 FROM 01-01-2013 TO 12-31-2013

AUTHORIZED DEPARTMENT
ALL

IN WITNESS WHEREOF, this Agreement has been executed by the parties hereto.

CONTRACTOR		STATE OF IOWA	
CONTRACTOR'S NAME (If other than an individual, state whether a corp., partnership, etc.)		AGENCY NAME	
JUPITERIMAGES CORPORATION		Iowa Dept. of Administrative Svcs.	
BY (Authorized Signature)	Date Signed	BY (Authorized Signature)	Date Signed
<i>Robert A. Klobnak</i>	1/5/09	<i>Jeanette Chupp</i>	Dec 29, 2008
Printed Name and Title of Person Signing		Printed Name and Title of Person Signing	
ROB KLOBNAK, CONTROLLER		Jeanette Chupp	
Address		Address	
6000 N. FOREST PARK DR, PEORIA, IL		Hoover Bldg, Des Moines, Iowa	

61614



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LINE NO.	QUANTITY / SERVICE DATES	UNIT	COMMODITY / DESCRIPTION	UNIT COST / PRICE OF SERVICE
1	0.00000		9565880	\$0.000000
				\$0.000000
			SUBSCRIPTIONS, PROFESSIONAL DOCUMENT AND PUBLICATIONS	
			Health Education Materials per the attached schedule.	
2	0.00000		96286	\$0.000000
				\$0.000000
			Transportation of Goods and Other Freight Services	
			Actual Freight Charges	



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TERMS AND CONDITIONS

Terms & Conditions Goods

The parties agree to comply with the terms and conditions on the following web site which are by this reference made a part of the Agreement.

General Terms and Conditions for goods contracts are posted at: http://das.gse.iowa.gov/terms_goods.pdf

Attachment # 1, RFB 0709588004 Bid Form

Specify the discount offered for State Orders: Percent discount

Specify the Catalog/Price List from which your discount is offered:

Catalog or Price List Name: N/A

Catalog or Price List Publication Date: N/A

Attn: Two (2) copies of your catalog or price list must be returned with your bid package. If you are offering a discount from your web-site in lieu of a Catalog, specify the web-site address: http://

Payment is required by (check one): ☒ Paper Check

☐ MasterCard Procurement Card, at the time of order

☐ MasterCard Procurement Card, after receipt of materials and invoice

☐ Electronic Funds Transfer (per the Vendor Form included herein)

Payment Terms (check one): ☒ Net 30 Days; ☐ Net 60 Days; ☐ Other:

Freight Terms shall be (check one):

☐ FOB Destination, Freight Prepaid (no freight charges invoiced)

☐ FOB Destination, Freight Collect (actual UPS freight charges invoiced)

☒ FOB Ship Point (actual UPS freight charges shall be added to invoice).

Customer Service shall be provided by:

Name: JO SH WINKLER, Phone: 309-688-8800

E-Mail Address: JWINKLER@JUPITERIMAGES.COM FAX:

Return of publications shipped in error, or received in a damaged condition shall be pre-authorized by customer service and returned at no-charge. Return of publications ordered in error shall be pre-authorized by customer service and invoiced a percent re-stocking fee, or .

Minimum Order requirement (check one and complete):

☒ No Minimum Order requirements shall apply.

☐ A minimum order is required as specified:

Products offered herein contain 0 % Reclaimed/Recycled Material

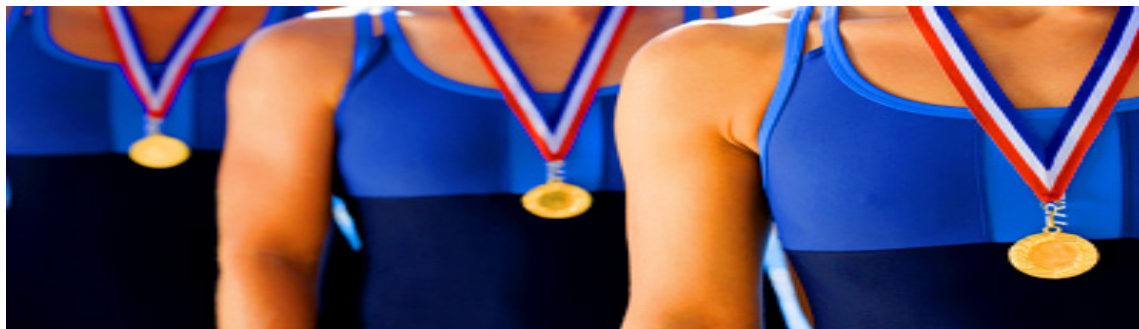
Authorizing Signature: Roberta Klobnak, Printed Name: ROB K LOBNAK

Company Name/Address: JUPITERIMAGES
6000 N. FOREST PARK DR
PEORIA, IL 61614

Attachment #2, Vendor Registration Form (5. Pages), Follows.

Frequently Asked Questions

You know, most people would've just kept going. Unwilling to stop somewhere and ask for directions. We're happy you took the time to look in, and we'll help in any way we can. Below, you'll find a list of frequently asked questions.



General

1. What is Jupiterimages Unlimited?

Jupiterimages Unlimited is an innovative high-end subscription to the same royalty-free images that have historically been available only as single images or as part of CDs. For one fee, you get unlimited access to download and use images from a growing database of more than 2 million royalty-free images.

2. How is Jupiterimages Unlimited different?

Jupiterimages Unlimited is unlike any other subscription service in the world:

Content - Jupiterimages has combined the images from our top royalty-free collections to offer an enormous resource of the best royalty-free images available. Many of these images can sell for hundreds of dollars individually.

Image licenses – Unlike other subscriptions, after your Jupiterimages Unlimited subscription has ended, you are allowed to continue using any images that you used during the term of your subscription. These images are considered royalty-free and can be used under the normal license terms for a royalty-free image.

3. How often is new content added?

Jupiterimages is dedicated to creating and adding thousands of new images each month. These are the same royalty-free images that are part of the high end collections offered throughout the world at premium prices.

4. Are the images model released? **Yes, all images are model released**

5. How many images can I download during my subscription?

You are permitted to download up to 750 images per subscription month during the term of your subscription. In addition, Stockxpert images have a download limit of 25 images per day.

6. Can other people use my subscription?

Each Jupiterimages Unlimited subscription is for a single user only. You are not permitted to share username or password with anyone else. We offer special rates for additional users.

7. How is a user or seat defined?

A user is a photo editor, photo researcher, art director, designer, or any other person that edits or manipulates images. Other employees and contractors may view images for approval purposes only without additional seats.

8. Can I continue to use the images after my subscription is terminated?

After your subscription has ended, you are allowed to continue using any images that you USED during the term of your subscription. These images are considered royalty-free and can be used under the normal license terms for an RF image.

9. Can the images be used in products for resale?

All images in the Essential and Premium Plans may be used in products for resale provided such use is not intended to allow for the re-distribution or re-use of the images. Stockxpert images cannot be used in any products for resale. Please see Terms of Use for details.

10. Are there print run restrictions?

There are no print run restrictions for images in the Essential or Premium Plans, but Stockxpert images are not available for use in projects with a print run exceeding 250,000.

11. Can I use an image in my logo?

You may not use an image as any part of a trademark, service mark, or logo. Jupiterimages retains the full rights to the images, and therefore you cannot establish your own rights.

12. Can I use the images for e-cards?

You may not use the images in any format intended for multiple distribution including, without limitation, website templates, software products, e-greetings, etc.

13. Does this service include all of the images from the collections that are listed?

Jupiterimages Unlimited contains images from each collection listed, but not all of the images.

14. Can I cancel my subscription?

If you have paid your total subscription fee up front, you will be refunded 50% of the cost of the remaining time on your subscription. If you receive a monthly invoice, you will be charged 50% of the cost of the remaining time on your subscription.

15. If I currently subscribe to other subscription services offered by Jupiterimages, including Photos.com, Ablestock.com, PhotoObjects.net or Stockxpert.com can I get a discount on Jupiterimages Unlimited? **Yes. We can discount the Jupiterimages Unlimited subscription fee by the amount of value that you have left on your current subscription.**

16. Can I be billed monthly or can you send me a single invoice?

Yes, Just call 888-698-8547 and we'll be happy to find an appropriate invoice option for you.

Multi-Seat Accounts

1. About Seats: Once you've created and assigned a seat to a user, that user will have his/her own username, password and contact/shipping information that will be associated with your multi-seat account.

Seat holders can be assigned any of the following:

- Registered Guest
- Web access
- Admin privileges

2. Available / Assigned Seat Descriptions

Primary

This belongs to the parent of the account (by default: the person who created the multi-seat account).

Primary seats always have administrator privileges and cannot be unassigned. Primary seats can, however, be reassigned by anyone who has administrator privileges.

Assigned

This means that the person who was assigned this seat has received the notification e-mail and has followed the link provided to review/update their account information.

Pending

This means that the seat has been assigned, but the person who it was assigned to has not yet followed the link provided in their notification e-mail.

If an account remains in pending status for longer than expected, you may remind the seat owner by sending another notification e-mail.

3. What is the "notification e-mail"?

When you assign a seat to a user, an e-mail is sent to that person indicating that they have been assigned a seat under your account. The e-mail indicates whether or not they have been assigned admin privileges and provides them with a link that will automatically log them into their account. Once they follow that link they can perform a variety of tasks such as changing their default username and password, updating their contact / shipping information, etc.

4. What is a "Registered Guest"?

A Registered Guest is someone who has been assigned a seat but does not have Web Access. Registered Guests can...

- log into their account
- be assigned Admin privileges
- create and share multiple lightboxe

Registered Guests cannot...

- download images from Jupiterimages Unlimited

5. What is a "Web Seat?"

A "Web Seat" refers to seats for which you've assigned the ability to download images.

6. What is the purpose of seats that aren't "Web Seats?"

It's possible that you may want to assign administrator privileges to someone who does not need the ability to download images from Jupiterimages Unlimited (aka a "Registered Guest"). For this reason, we allow you to create as many seats as you need. You can then assign your available Web Seats to only those users who require download capabilities.

7. What does "Admin" mean?

"Admin" refers to a user who has been given administrator privileges. Administrators have the ability to update all information related to the multi-seat account.

Examples of tasks admins can perform:

- Assign, reassign or unassign seats
- Assign or unassign admin privileges
- Update billing address

8. How many Admins can I have?

There is no limit to the number of Admins you have associated with your account.

By default, the person who created your account (the "Primary" seat) always has administrator privileges.

9. How do I unassign a seat?

To unassign a seat, one of your administrators must log into your multi-seat admin tools, then click the "Unassign" link next to the user you wish to unassign.

If the unassigned seat was a Web seat, that Web access will now be available to assign to another seat.

Web access can be assigned to an existing seat, or you can click "Assign Seat" to assign Web access to a new user.

10. Why can't I unassign the primary account?

All seats associated with your account are linked together by a parent (aka Primary) seat.

Therefore, it's necessary that this account always remains in existence.

If you wish to change ownership of this seat (i.e give it to another employee or member of your institution) you may reassign it.

To do so, one of your administrators must log into the admin tools, click the "Unassign" link to Unassign the seat. Then click "Assign Seat" to change ownership of the seat.

CHOOSE YOUR SUBSCRIPTION

200,000 images every month	PREMIUM This is the ultimate image solution when combined with Stockxpert, or subscribe to the Premium plan on its own.		
PLAN OPTIONS	PREMIUM PLAN & STOCKXPERT	PREMIUM PLAN	ESSENTIAL PLAN & STOCKXPERT
NUMBER OF IMAGES	2.1+ Million images	700,000+ images	1.8+ Million images
WHAT'S INCLUDED	Premium Collections: BRAND X PICTURES COMSTOCK IMAGES BANANASTOCK CREATAS IMAGES THINKSTOCK IMAGES POLKA DOT IMAGES GOODSHOOT PIXLAND	Premium Collections: BRAND X PICTURES COMSTOCK IMAGES BANANASTOCK CREATAS IMAGES THINKSTOCK IMAGES POLKA DOT IMAGES GOODSHOOT PIXLAND	Premium Collections: NONE INCLUDED
	Essential Collections: PHOTOS.COM ABLESTOCK.COM LIQUIDLIBRARY PHOTOOBJECTS.NET	Essential Collections: PHOTOS.COM ABLESTOCK.COM LIQUIDLIBRARY PHOTOOBJECTS.NET	Essential Collections: PHOTOS.COM ABLESTOCK.COM LIQUIDLIBRARY PHOTOOBJECTS.NET
	Value Collection: STOCKXPERT	Value Collection: NONE INCLUDED	Value Collection: STOCKXPERT
PRICING			
WEB FILE SIZES UP TO 3MB	CALL FOR PRICE	CALL FOR PRICE	CALL FOR PRICE
PRINT FILE SIZES UP TO 12 - 16MB	CALL FOR PRICE	CALL FOR PRICE	CALL FOR PRICE
FULL ACCESS FILE SIZES UP TO 25 - 75MB	CALL FOR PRICE	CALL FOR PRICE	CALL FOR PRICE
	CALL FOR PRICE	CALL FOR PRICE	CALL FOR PRICE
	CALL FOR PRICE	CALL FOR PRICE	CALL FOR PRICE
	CALL FOR PRICE	CALL FOR PRICE	CALL FOR PRICE

CHOOSE YOUR SUBSCRIPTION When it comes to subscriptions, Jupiterimages Unlimited has a plan for you!

SUBSCRIPTION we add more than 200,000 images every month	STOCKXPRT Buy this value solution alone or as an addition to a Premium or Essential Plan.	
PLAN OPTIONS	ESSENTIAL PLAN	STOCKXPRT PLAN
TOTAL NUMBER OF IMAGES	475,000+ images	1.4+ Million images
WHAT'S INCLUDED	Premium Collections: NONE INCLUDED	Premium Collections: NONE INCLUDED
	Essential Collections: PHOTOS.COM ABLESTOCK.COM LIQUIDLIBRARY PHOTOOBJECTS.NET	Essential Collections: NONE INCLUDED
	Value Collection: NONE INCLUDED	Value Collection: STOCKXPRT
PRICING		
WEB FILE SIZES UP TO 3MB	CALL FOR PRICE	CALL FOR PRICE
PRINT FILE SIZES UP TO 12 - 16MB	CALL FOR PRICE	CALL FOR PRICE
FULL ACCESS FILE SIZES UP TO 25 - 75MB	CALL FOR PRICE	CALL FOR PRICE
	CALL FOR PRICE	CALL FOR PRICE
	CALL FOR PRICE	CALL FOR PRICE
	CALL FOR PRICE	CALL FOR PRICE